

CHAUTAUQUA COUNTY CRISIS RESPONSE - COVID 19

Updated 4.26.2020

The COVID-19 Pandemic has many of us wondering what am I going to do? Where can I get the help I need? This resource sheet is here to help answer your questions and connect you with local resources that have been adjusted from the normal operations across Chautauqua County. For more information you can visit the United Way of Southern Chautauqua County's website at www.uwayscc.org. This site is full of local resources and volunteer opportunities to help during this challenging time. At the United Way we know that it will take ALL OF US working together as a community to get through this pandemic, because United We Fight, United We Win!

For any questions, please contact the NYS DOH COVID-19 hotline: 1-888-364-3065

211 WNY is your free and confidential link to health and human services. Every day, across Western New York, people just like you are looking for help. Dial 2-1-1 or 1-888-696-9211 www.211wny.org

FOOD / BASIC NEEDS

Bread of Life food pantry

1006 W. 3rd St. Jamestown
716-483-3687
Tues 2:30p – 5:30p
Friday 11a -2p
info@healingwordministriescog.com

Catholic Charities

Call to schedule new intake:
Dunkirk 716-366-3533
Jamestown 716-484-9188

Chautauqua County Rural Ministry

716-366-1787
ccrm@netsync.net
ccrmcp@gmail.com
Must call prior to for personal care needs. Limited supply

319 Washington Ave, Dunkirk
- **Friendly Kitchen**
Breakfast: 8:30a - 9:15a
Mon - Fri Lunch & Dinner box pickups: 11a-12:30p
Sat – Sun Meal Boxes
11a – 12p

(CCRM cont)

- **Emergency Food Pantry**
Mon-Fri 8a-3:45p

Christ First United Methodist

663 Lakeview Ave. Jamestown
716-664-5803
Mon & Wed 9:30a-12p
Call before going 716-664-5803 Need photo ID for everyone in house.
No income requirements

Park United Methodist Church

49 Sinclair St. Sinclairville
716-962-2265
info@parkumc.org
Tues 8a-noon

25 Maple Dr, Cassadaga
Thursday 8a-12noon
Income based

Salvation Army

716-664-4108
83 S Main St, Jamestown

Food Pantry Mon-Fri

9:30a – 11:30a and 1p- 3:30p

FOOD EXPRESS We will open at 10am on these days:

Wednesday 4/29: last name beginning with A-G.

Thursday 4/30: last name beginning with H-N.

Friday 5/1: last name beginning with O-Z.

Dunkirk conducting home deliveries

Mon-Fri 9a-12p
Call to schedule 716-366-3701

SNAP - available by phone

Mon - Fri 8:30am-4pm
1-877-686-9202
716-244-7337
bbarone@cccaction.org

St Susan's Kitchen

716-664-2253 Daily bagged lunches can be picked up in the foyer.
Mon - Fri 11a- *2:45p
Saturday & Sunday 12p-1:45p
31 Water St. Jamestown

Westfield Community Kitchen

101 East Main Street, Westfield
Westfield Food Pantry
Meal pick-up at side door
Mon & Fri 11:30a – 12:30p
Wed 4:30p – 5:30p

Tues from Clinton St Parking Lot
1-2:30p To sign up call
716-326-3243 or
emailwestmeth@fairpoint.net

WIC: Phone appt. only

716-484-6001 or 218-1484
42 Dunham Ave, Jamestown

SCHOOL LUNCHES:

Jamestown Public Schools

Pickup Monday -Friday
11a - 1p
at Washington, Jefferson, Persell & JHS.

Other Communities, please see your school web page as lunch programs vary by district.

CLOTHING/HOUSEHOLD

Community Helping Hands For emergency household & clothing needs. This includes bedding, dishware, etc. No furniture. Meeting individual emergency needs 716-487-1488 or email office.chh@gmail.com

Love INC. assists with toiletries, cleaning products, diapers & wipes. Please call 338-9705 for assistance. Office hours are 10 am - 2 pm Tuesdays, Wednesdays and Thursdays. Please leave a message at all other times and your call will be returned asap.

UNITED WE FIGHT. UNITED WE WIN. LIVE UNITED.



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MENTAL HEALTH

****Chautauqua County CRISIS Hotline****

24/7 | 1-800-724-0461

****NYS COVID-19 Emotional Support Hotline****

1-844-863-9314

****Call A Pastor Crisis Line 716-226-1494****

Addiction Support

<https://combataddictionchq.com/>

Brooks TLC - Chemical Dependency

Outpatient Clinic: Tele services only
716-595-3355

Mon – Fri: 8am – 5pm

Find -a-Doc

Please Call Chautauqua Health Network 716-338-0010: Press 1 for help to find a primary care doctor

Child Advocacy Program (CAP)

Forensic interviews, Counseling, Advocacy services available call 716-338-9844

The Chautauqua Center

Mon-Thurs 8am-7pm
Friday 8am-5pm

Jamestown Clinic:

107 Institute Street
Jamestown, NY 14701
Phone: 716-484-4334

Dunkirk Clinics:

314 and 319 Central Avenue
Dunkirk, NY 14048
Phone: 716-363-6050

Chautauqua County Department of Mental Hygiene: Mental Health & Chemical Dependency Outpatient Services

Monday through Friday
8:30a to 4:30p

Jamestown (phone intakes only):
(Onsite syringe administration only)
200 E. Third St., 5th Floor
716-661-8330

Dunkirk (phone intakes mostly)
319 Central Avenue, 2nd Floor
716-363-3550

Evergreen: The Exchange has moved temporarily from MHA to 320 Prather St. Suite 100 ; 716-664-7885
10a- 4p, Mon- Fri.
Providing next day delivery, including Narcan, to Jamestown, Falconer & Lakewood.
www.evergreenhs.org/covid-19

Family Service of Chautauqua Region Tele-counseling services
Call main office 716- 488-1971

Mental Health Association

(716) 661-9044 or visit www.mhachautauqua.org
They are offering 3 online groups daily at 10am, 2pm and 7pm.
Free peer services available via phone or video chat.

The Resource Center

Tele-counseling & tele-psychiatry available
Jamestown 716-661-1447
Dunkirk 716-366-7660

UPMC Chautauqua Outpatient Mental Health & Chemical Dependency Services

Phone & Video Appointments
Mon – Fri 9a-5p
Jamestown: 716-664-8641
Dunkirk: 716-363-0018

HOUSING

Chautauqua Opportunities

Jamestown 716-661-9430
Dunkirk 716-366-8176

Dept. of Health and Human Services

All issues related to homelessness should first be directed to DHHS at 716-661-8200

UCAN City Mission (For men only)

Call Jeff Rotunda at 716-488-7480

SENIORS/DISABLED

**** All agencies recommend seniors start with NY Connects 716-753-4582**

Community Connections at Findley Lake 716-769-2473

Meals On Wheels: Call NY Connects 716-753-4582

Office of Aging 716-753-4471

Senior Life Matters is open remotely for telephone appointments and phone calls. 716-665-8197

Southwestern Independent Living Center 716-661-3010

CHILDCARE

****Child Care Council Hotline****

1-800-424-4532

childcare@chautopp.org

A Children's Place 716-487-2238

Chautauqua Lake Childcare Center
716-753-5851

JPS Fletcher and Ring Schools
childcare@jpsny.org

YMCA 716-664-2802

YWCA 716-488-2237 x 250

VETERANS

Chautauqua County Veterans Services online/phone support
Jamestown 716-661-8255
Dunkirk 716-268-6030

Dwyer Veteran's Peer to Peer

Call for needs and online/phone support: 716-969-5542

NYS GOVERNMENT PROGRAMS

Access Services through the Department of Health and Human

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Services (DHHS) at

716-661-8200 <https://chqgov.com/>

Adult Protective Services/CASA

For non-emergencies please call 716-753-4447; mail can be sent to 7 N. Erie Street Mayville, NY 14757

Applications, both certification (initial) and recertification for assistance

should be mailed to Chautauqua County Department of Social Services
110 E. 4th Street,
Jamestown, NY 14701 or
319 Central Avenue,
Dunkirk, New York 14048 or dropped in the drop boxes

Children Protective Services

Statewide Central Register
1-800-342-3720

Child Support – Can be emailed to cccseu@co.chautauqua.ny.us Faxed 716-753-4602, or Call 716-753-4555

Child Support Court appearances

are administratively adjourned until April 30, 2020. Adjourn dates will be sent out by mail to respondents.

Fair Hearings – Office of Administrative Hearing at 800-342-3334 for rescheduling.

HEAP – 716-661-8200 opt 4; opt 2 mybenefits.ny.gov. All requirements for face-to-face interviews for any HEAP component is temporarily suspended. Applications & any supporting documents can be mailed, e-mailed, faxed, scanned, or dropped off.

IRS – Electronic Options Urged
www.IRS.gov/coronavirus

IRS Free File

<https://www.irs.gov/filing/free-file-do-your-federal-taxes-for-free> is an option for taxpayers who are comfortable doing their own taxes online.

SNAP – available by phone
Mon-Fri 8:30a – 4p

1-877-686-9202 or
716-244-7337
Email: bbarone@ccaction.org
mybenefits.ny.gov

Temporary Housing Assistance (Homeless) and Non-PA

Emergency Assistance applications & documentation can be mailed, e-mailed, faxed, scanned, or dropped off.

WIC: Phone appt. only
716-484-6001 or 218-1484
42 Dunham Ave, Jamestown

NY UNEMPLOYMENT

File online at www.labor.NY.gov. You can also file by phone, but it is extremely busy and difficult to get through: 1-888-209-8124
*Spanish language available

Chautauqua Works

Central Intake
716-661-9553
www.chautauquaworks.com

HEALTH INSURANCE

Special enrollment period for health insurance through the NYS of Health Marketplace is happening **NOW** for individuals to ease Coronavirus fears! For help enrolling, renewing, or changing your coverage, call Healthy Community Alliance
716-532-1010 to work with a local Navigator.

****NYS Dept of Health
HOTLINE**
1-888-364-3065**

The Chautauqua Center
For Insurance Enrollment
Monday - Friday
Jamestown 716-484-4334

Find -a-Doc

Please Call Chautauqua Health Network 716-338-0010: Press 1 for help to find a primary care doctor

TECHNOLOGY

AT&T, Charter, Comcast & Verizon
Unlimited Data plans to customers until May 13th – no extra charge

Charter and Comcast

Communications will offer free* Spectrum Wi-Fi for 60 days *specific circumstances apply
Charter 1-844-488-8395
Comcast 1-855-846-8376
DFT FREE Internet:
<https://www.dftcommunications.com/current-promotions/#COVID19>

Safelink Wireless

Income must be at or below 125% of Federal Poverty level
1-800-723-3546

All Chautauqua County Library

systems have free & open access to WIFI. You will be able to access via the parking lot or roadside closest to building.

Spectrum

Free WiFi hotspots
<https://www.spectrum.com/free-wifi-hotspots/new-york/western>

Straight Talk – text COVID to 611611 to increase data allotment for the month.

SMALL BUSINESS HELP

Chautauqua County Chamber of Commerce
www.chautauquachamber.org

County of Chautauqua Industrial Development Agency
www.ccida.com

Small Business Development Corp
www.sunyicc.edu/sbdc

U.S. Small Business

Administration's (SBA) Federal Disaster loan program
<https://esd.ny.gov/resource-guide/covid-19-sba-disaster-loans>

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STUDENT RESOURCES

Chautauqua Striders

Small Group & One-to-One tutoring services online.

Richard Walter: 716-579-8156

richard@chautauqua-striders.org

www.chautauquastriders.org/academics

Prevention Works

<https://preventionworks.us/>

716-664-3608

Parenting programs, Online Prevention Lessons, Teen Intervene support

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