

# CHAUTAUQUA COUNTY CRISIS RESPONSE - COVID 19

Updated 3.26.2020

The COVID-19 Pandemic has many of us wondering what am I going to do? Where can I get the help I need? This resource sheet is here to help answer your questions and connect you with local resources that have been adjusted from the normal operations across Chautauqua County. For more information you can visit the United Way of Southern Chautauqua County's website at [www.uwayscc.org](http://www.uwayscc.org). This site is full of local resources and volunteer opportunities to help during this challenging time. At the United Way we know that it will take ALL OF US working together as a community to get through this pandemic, because United We Fight, United We Win!

For any questions, please contact the NYS DOH COVID-19 hotline: 1-888-364-3065

## FOOD / BASIC NEEDS

### Bread of Life food pantry

1006 W. 3<sup>rd</sup> St. Jamestown  
716-483-3687

Tuesday 2:30-5:30

Friday 11a -2p

[info@healingwordministriescog.com](mailto:info@healingwordministriescog.com)

### Catholic Charities

42 Dunham Ave. Jamestown  
716-484-9188

### Chautauqua County Rural Ministries

716-366-1787

[crcm@netsync.net](mailto:crcm@netsync.net)

319 Washington Ave, Dunkirk

#### - Friendly Kitchen

Breakfast: 8:30a - 9:15a

Mon - Fri Lunch & Dinner box

pickups: 11a-12:30p

Sat - Sun Meal Boxes

11a - 12p

#### - Emergency Food Pantry

Mon-Fri 8am-3:45p

### Christ First United Methodist

663 Lakeview Ave. Jamestown

716-664-5803

Mon & Wed 9:30a-12p

Call before going 716-664-5803

Need photo ID for everyone in

house. No income requirements

### Park United Methodist Church

49 Sinclair St. Sinclairville

716-962-2265

Tues 8a-noon

### Park United Methodist Church

25 Maple Dr, Cassadaga

Thursday 8a-12noon

Income based

### Salvation Army 716-664-4108

83 S Main St, Jamestown

#### Food Pantry Mon-Fri

9:30a - 11:30a and 1p- 3:30p

Food Express will be 3/25-3/27;

10a-12p and 1p-3:30p

[www.facebook.com/TheSalvationArmyJamestown/](http://www.facebook.com/TheSalvationArmyJamestown/)

#### Dunkirk conducting home

deliveries Mon-Fri 9a-12p

Call to schedule 716-366-3701

### St Susan's Kitchen 716-664-2253

Daily bagged lunches can be picked up in the foyer.

Monday - Friday 11a- 3:45p

Saturday & Sunday 12p-2p

31 Water St. Jamestown

### Westfield Community Kitchen

Westfield Food Pantry

Meal pick-up at side door

Mon & Fri 11:30a - 12:30p

Wed 4:30p - 5:30p

Tues from Clinton St Parking Lot

1-2:30p To sign up call

716-326-3243 or

email [westmeth@fairpoint.net](mailto:westmeth@fairpoint.net)

WIC: 716-484-6001 or 218-1484

42 Dunham Ave, Jamestown

Office open for new intakes only.

### SCHOOL LUNCHES:

#### Jamestown Public Schools

Pickup Monday -Friday

11a - 1p

at Washington, Jefferson, Persell and JHS.

*Other Communities, please see your school web page as lunch programs vary by district.*

## CLOTHING/HOUSEHOLD

### Community Helping Hands For

emergency household & clothing

needs. This includes bedding,

dishware, etc. No furniture.

Meeting individual emergency

needs 716-487-1488 or email

[office.chh@gmail.com](mailto:office.chh@gmail.com)

### LOVE Inc. Limited entry to facility

to maintain social distancing.

Signs on the door to explain

current schedule.

Call Susan Justham 716-338-9705

## MENTAL HEALTH

### \*\*Chautauqua County CRISIS

Hotline\*\*

24/7 | 1-800-724-0461

### \*\*NYS COVID-19 Emotional

Support Hotline\*\*

1-844-863-9314

### Chautauqua County Department of

Mental Hygiene: Mental Health &

Chemical Dependency Outpatient

Services

Monday through Friday

8:30a to 4:30p

200 E. Third St., 5th Floor

Jamestown 716-661-8330

319 Central Avenue, 2<sup>nd</sup> Floor

Dunkirk 716-363-3550

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**Evergreen:** Opioid, NARCAM, needle exchange & health screenings have moved temporarily from MHA to 320 Prather St. Suite 100  
716-664-7885  
10a- 4p, Mon- Fri  
[www.evergreenhs.org/covid-19](http://www.evergreenhs.org/covid-19)

**Family Service of Chautauqua Region** Tele-counseling services  
Call main office 716- 488-1971  
**Mental Health Association**  
(716) 661-9044 or visit  
[www.mhachautauqua.org](http://www.mhachautauqua.org)  
They are offering 3 online groups daily at 10am, 2pm and 7pm.  
Free peer services available via phone or video chat.

**The Resource Center**  
Tele-counseling & tele-psychiatry available  
Jamestown 716-661-1447  
Dunkirk 716-366-7660

## HOUSING

**Chautauqua Opportunities**  
Jamestown 716-661-9430  
Dunkirk 716-366-8176

**Dept. of Health and Human Services.** All issues related to homelessness should **first** be directed to DHHS at 716-661-8200

**UCAN City Mission (For men only)**  
Call Jeff Rotunda at 716-488-7480

## SENIORS/DISABLED

**\*\* All agencies recommend seniors start with NY Connects 716-753-4582**

**Community Connections at Findley Lake** 716-769-2473

**Office of Aging** 716-753-4471

**Southwestern Independent Living Center** 716-661-3010

**Meals On Wheels:** Call NY Connects 716-753-4582

## CHILDCARE

**\*\*Child Care Council Hotline\*\***  
**1-800-424-4532**  
[childcare@chautopp.org](mailto:childcare@chautopp.org)

**A Children's Place** 716-487-2238

**Chautauqua Lake Childcare Center**  
716-753-5851

**JPS Fletcher and Ring Schools**  
[childcare@jpsny.org](mailto:childcare@jpsny.org)

**YMCA** 716-664-2802

**YWCA** 716-488-2237 x 250

## VETERANS

**Chautauqua County Veterans Services** online/phone support  
Jamestown 716-661-8255  
Dunkirk 716-268-6030

**Dwyer Veteran's Peer to Peer**  
Call for needs and online/phone support: 716-969-5542

## NYS GOVERNMENT PROGRAMS

**Access Services through the Department of Health and Human Services (DHHS) at**  
716-661-8200  
<https://chqgov.com/>

The services being provided are as follows:

**Temporary Assistance, SNAP, All Public Assistance** eligibility, recertification, & emergency interviews can be done by phone. Domestic Violence & Drug/Alcohol Screenings will be done by phone. These interviews can be conducted without face-to-face contact through April 11, 2020 & recertification interviews can be conducted by phone through May 15, 2020. All applications & required documents can be mailed, e-mailed, faxed, scanned, or dropped off. SNAP benefits can be applied for on-line at [mybenefits.gov](http://mybenefits.gov).

**Temporary Housing Assistance (Homeless) and Non-PA Emergency Assistance** applications & documentation can be mailed, e-mailed, faxed, scanned, or dropped off.

**HEAP** – All requirements for face-to-face interviews for any HEAP component is temporarily suspended. Applications & any supporting documents can be mailed, e-mailed, faxed, scanned, or dropped off.

**Children Protective Services**  
Statewide Central Register  
1-800-342-3720

**Fair Hearings** – Please contact the office of Administrative Hearing at 1-800-342-3334 for rescheduling.

**Child Support** – Can be emailed to [cccseu@co.chautauqua.ny.us](mailto:cccseu@co.chautauqua.ny.us)  
Faxed 716-753-4602, or  
Call 716-753-4555

**Child Support Court appearances** are administratively adjourned until April 30, 2020. Adjourn dates will be sent out by mail to respondents.

**Adult Protective Services/CASA**  
For non-emergencies please call

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716-753-4447; mail can be sent to  
7 N. Erie Street Mayville, NY 14757

**Applications, both certification (initial) and recertification for assistance** should be mailed to Chautauqua County Department of Social Services  
110 E. 4th Street,  
Jamestown, NY 14701 or  
319 Central Avenue,  
Dunkirk, New York 14048 or  
dropped in the drop boxes

## NY UNEMPLOYMENT

File online at [www.labor.NY.gov](http://www.labor.NY.gov).  
You can also file by phone, but it is extremely busy and difficult to get through: 1-888-209-8124  
\*Spanish language available

**Chautauqua Works**  
Central Intake  
716-661-9553  
[www.chautauquaworks.com](http://www.chautauquaworks.com)

## HEALTH INSURANCE

Special enrollment period for health insurance through the NYS of Health Marketplace is happening **NOW** for individuals to ease Coronavirus fears! For help enrolling, renewing, or changing your coverage, call Healthy Community Alliance  
**716-532-1010** to work with a local Navigator.

**\*\*NYS Dept of Health  
HOTLINE\*\*  
1-888-364-3065**

## TECHNOLOGY

**AT&T, Charter, Comcast & Verizon**  
Unlimited Data plans to customers until May 13<sup>th</sup> – no extra charge

**Charter and Comcast**

**Communications** will offer free\*  
Spectrum Wi-Fi for 60 days  
\*specific circumstances apply  
Charter 1-844-488-8395  
Comcast 1-855-846-8376

**DFT FREE Internet:**  
<https://www.dftcommunications.com/current-promotions/#COVID19>

**Safelink Wireless**  
Income must be at or below 125% of Federal Poverty level  
1-800-723-3546

## SMALL BUSINESS HELP

**Chautauqua County Chamber of Commerce**  
[www.chautauquachamber.org](http://www.chautauquachamber.org)

**County of Chautauqua Industrial Development Agency**  
[www.ccida.com](http://www.ccida.com)

**Small Business Development Corp**  
[www.sunyicc.edu/sbdc](http://www.sunyicc.edu/sbdc)

**U.S. Small Business Administration's (SBA) Federal Disaster loan program**  
Low-interest loans for working capital are available to small businesses suffering substantial economic injury as a result of COVID-19 in NY  
<https://esd.ny.gov/resource-guide-covid-19-sba-disaster-loans>

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